

Lodging Management Program Pricelist Year 2 - EFFECTIVE 10-1-04

Item	Unit Price	Quantity	Total
Year 2 Student Materials			
Student Textbook	\$ 53.00		
Special Value Pack – Save \$315.00 (Includes 20 student textbooks plus one set of Teacher Resources) (Does not include Student Workbook)	\$ 1060.00		
Student Workbook	\$ 22.00		
Year 2 Teacher Materials			
Teacher Resources (Teacher Resources materials are organized into six main books: Textbook, Lesson Plans, Transparency Masters, Assessments, Teacher's Edition of the Workbook and the Toolkit.)	\$ 315.00		
Year 2 Videos			
Each of the videos listed below are \$99.00 each. Purchase any 5 videos and save 10%. Purchase 10 videos and save 15%. Purchase the entire set of Year Two videos and save 20%.			
➤Purchase all 24 Videos (\$2,376.00 after discount you save \$475.20)	\$ 1,900.80		
➤Purchase 10 Videos (\$990.00 after discount you save \$148.50)	\$ 841.50		
➤Purchase 5 Videos (\$495.00 after discount you save \$49.50)	\$ 445.50		
Competitive Edge (05710VHS01ENGE)	\$ 99.00		
ADA: The Hiring Process (05591VHS01ENGE)	\$ 99.00		
Leadership (05577VHS01ENGE)	\$ 99.00		
You as a Supervisor (05579VHS01ENGE)	\$ 99.00		
Improving Communications (05576VHS01ENGE)	\$ 99.00		
Improving Communication Skills (05080VHS01ENGE)	\$ 99.00		
Increasing Productivity: Teamwork (05051VHS01ENGE)	\$ 99.00		
From Tension to Teamwork (05460VHS01ENGE)	\$ 99.00		
Motivation and Team Building (05572VHS01ENGE)	\$ 99.00		
Handling Problems and Conflict (05574VHS01ENGE)	\$ 99.00		
Personal Grooming (05600VHS01ENGE)	\$ 99.00		
Time Management (05571VHS01ENGE)	\$ 99.00		
Yield Management (05310VHP01ENGE) (includes 2 videos)	\$ 99.00		
Staffing and Scheduling (05578VHS01ENGE)	\$ 99.00		
Food and Beverage Suggestive Selling (05450VHS02ENGE)	\$ 99.00		
Courtesy Rules! Better Telephone Skills Now (05130VHS03ENGE)	\$ 99.00		
Food & Beverage: Quality Service Skills (05510VHP02ENGE) (includes 2 videos)	\$ 99.00		
FastTrack Food Safety Essentials (05701VHS01ENGE)	\$ 99.00		
Smart Service for Great Banquets (05030VHS02ENGE)	\$ 99.00		
Reporting Tip Income (05530VHS01ENGE)	\$ 99.00		
Room Service (05410VHS01ENGE)	\$ 99.00		
Fast Track Service (05704VHS01ENGE)	\$ 99.00		

Order Information

Complete this form and mail. Please allow 2–3 weeks for delivery. Please print.

PHONE: (702) 878-9272 Ext.100

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MAIL: Nevada Hotel & Lodging Association
2901 El Camino Ave., Suite 202
Las Vegas, NV 89102

Name: _____

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Please mail or fax your purchase order to the address or number listed above. Payment expected *Net 30* days from invoice date.

PRICING POLICIES

Rush orders will be charged an extra fee to cover increased shipping cost. Call to receive information on the extra charge. Prices are valid as of June 2002 and subject to change without notice.

RETURN POLICIES

In the interest of your complete satisfaction, we will be happy to accept returns under the following conditions: All items returned for credit must be received within 30 days of shipping and in saleable condition. You must enclose a copy of your invoice or packing slip with your return. Please direct all returns with a letter of explanation to:

Educational Institute of AH&LA, Attn: Faye Gayes
2113 N. High Street
Lansing, Michigan 48906



Orders must include a shipping charge to be processed. **U.S.-add 7%**; Alaska,

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