

Lodging Management Program Pricelist Year 1- EFFECTIVE 10-1-04

Item	Unit Price	Quantity	Total
Year 1 Student Materials			
Student Textbook	\$ 53.00		
Special Value Pack-Save \$300 (Includes 20 student textbooks plus one set of Teacher Resources) (Does not include Student Workbook)	\$ 1060.00		
Student Workbook	\$ 22.00		
Year 1 Teacher Materials			
Teacher Resources (Teacher Resources materials are organized into six main books: Textbook, Lesson Plans, Transparency Masters, Assessments, Teacher's Edition of the Workbook and the Toolkit.)	\$ 315.00		
Year 1 Videos			
Each of the videos listed below are \$99.00 each. Purchase any 5 videos and save 10%. Purchase 10 videos and save 15%. Purchase the entire set of Year One videos and save 20%.			
➤Purchase all 24 Videos (\$2,376.00 after discount you save \$475.20)	\$ 1,900.80		
➤Purchase 10 Videos (\$990.00 after discount you save \$148.50)	\$ 841.50		
➤Purchase 5 Videos (\$495.00 after discount you save \$49.50)	\$ 445.50		
10-Minute Trainer: Guest Service (05504VHS01ENGE)	\$ 99.00		
From Tension to Teamwork (05460VHS01ENGE)	\$ 99.00		
Exceeding Guest Expectations (05331VHS03ENGE)	\$ 99.00		
Delivering Quality Guest Service (05121VHS01ENGE)	\$ 99.00		
The Spirit of Hospitality—Light (05174VHS02ENGE)	\$ 99.00		
From Check In to Check Out (05334VHS03ENGE)	\$ 99.00		
Hosting International Guests (05900VHS01ENGE)	\$ 99.00		
Handling Reservations Properly (05300VHS01ENGE)	\$ 99.00		
10-Minute Trainer: Front Office (05501VHS02ENGE)	\$ 99.00		
Solving Guest Problems (05332VHS03ENGE)	\$ 99.00		
Stay Safe: Awareness Training for Housekeepers (05380VHS03ENGE)	\$ 99.00		
Courtesy Rules! (05130VHS03ENGE)	\$ 99.00		
Housekeeping: Laundry Operations (05373VHS01ENGE)	\$ 99.00		
Housekeeping: Quality Guestroom Cleaning (05371VHS03ENGE)	\$ 99.00		
Suggestive Selling (05333VHS03ENGE)	\$ 99.00		
Improving Communication Skills (05080VHS01ENGE)	\$ 99.00		
There's A Place For You Here (05010VHS01ENGE)	\$ 99.00		
Bloodborne Pathogens (05233VHS01ENGE)	\$ 99.00		
Moving and Lifting (05235VHS01ENGE)	\$ 99.00		
Safety & Security: Everyone's Job (05882VHS01ENGE)	\$ 99.00		
Key Control & Guest Privacy Today (05832VHS02ENGE)	\$ 99.00		
Employee Awareness & Problem Prevention (05831VHS02ENGE)	\$ 99.00		
ADA: Communication & Service Skills (05592VHS01ENGE)	\$ 99.00		
Sales: A Winning Formula (05222VHS03ENGE)	\$ 99.00		

Subtotal \$

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Total \$



Orders must include a shipping charge to be processed. U.S.-add 7%; Alaska,

Order Information

Complete this form and mail. Please allow 2-3 weeks for delivery. Please print.

PHONE: (702) 878-9272 Ext.100

FAX: (702) 878-5009

MAIL: Nevada Hotel & Lodging Association
2901 El Camino Ave., Suite 202
Las Vegas, NV 89102

Name: _____

Title: _____

Organization: _____

Address: _____

City/State: _____ (We cannot ship to P.O. boxes) Zip _____

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Email Address: _____

METHOD OF PAYMENT

CHECK enclosed for \$ _____

Make checks payable to **Nevada Hotel & Lodging Assoc.**

CHARGE my (check one):

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Cardholders Name: _____

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Please mail or fax your purchase order to the address or number listed above. Payment expected *Net 30* days from invoice date.

PRICING POLICIES

Rush orders will be charged an extra fee to cover increased shipping cost. Call to receive information on the extra charge. Prices are valid as of June 2002 and subject to change without notice.

RETURN POLICIES

In the interest of your complete satisfaction, we will be happy to accept returns under the following conditions: All items returned for credit must be received within 30 days of shipping and in saleable condition. You must enclose a copy of your invoice or packing slip with your return. Please direct all returns with a letter of explanation to:

Educational Institute of AH&LA, Attn: Faye Gayes
2113 N. High Street
Lansing, Michigan 48906